

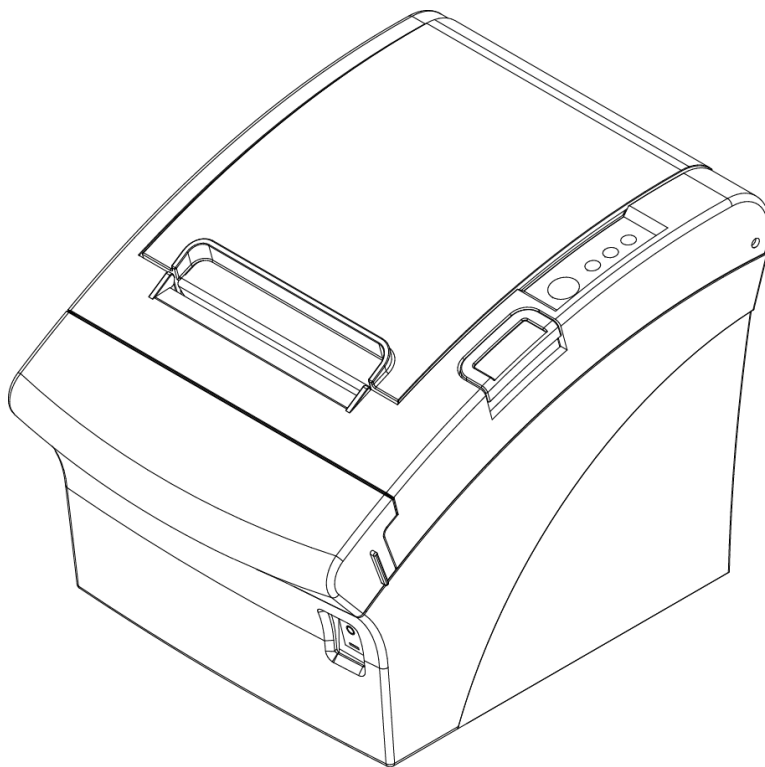
METAPACE

User's Manual

Metapace T-3II

Thermal Printer

Rev. 1.02



<http://www.metapace.com>

■ Safety Precautions

In using the present appliance, please keep the following safety regulations in order to prevent any hazard or material damage.

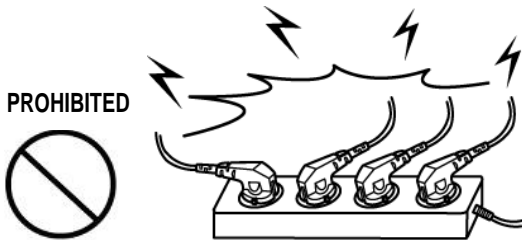


WARNING

Violating following instructions can cause serious injury or death.

Do not plug several products in one multi-outlet.

- This can provoke over-heating and a fire.
- If the plug is wet or dirty, dry or wipe it before usage.
- If the plug does not fit perfectly with the outlet, do not plug in.
- Be sure to use only standardized multi-outlets.



You must use only the supplied adapter.

- It is dangerous to use other adapters.

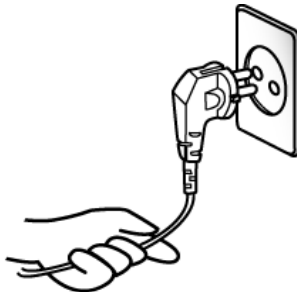
PROHIBITED



Do not pull the cable to unplug.

- This can damage the cable, which is the origin of a fire or a breakdown of the printer.

PROHIBITED



Keep the plastic bag out of children's reach.

- If not, a child may put the bag on his head.

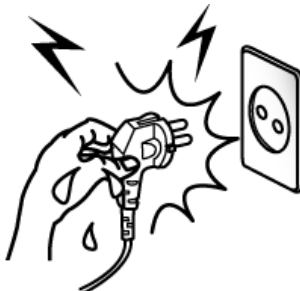
PROHIBITED



Do not plug in or unplug with your hands wet.

- You can be electrocuted.

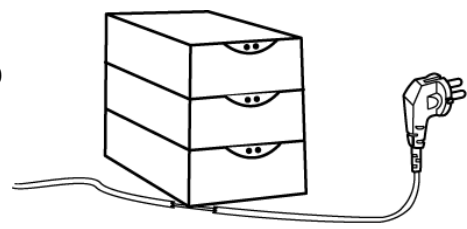
PROHIBITED



Do not bend the cable by force or leave it under any heavy object.

- A damaged cable can cause a fire.

PROHIBITED





CAUTION

Violating following instructions can cause slight wound or damage the appliance.

If you observe a strange smoke, odor or noise from the printer, unplug it before taking following measures.

- Switch off the printer and unplug the set from the mains.
- After the disappearance of the smoke, call your dealer to repair it.

TO UNPLUG



Keep the desiccant out of children's reach.

- If not, they may eat it.

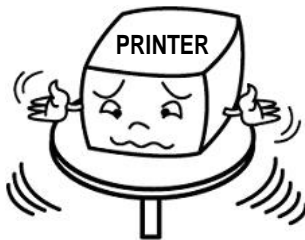
PROHIBITED



Install the printer on the stable surface.

- If the printer falls down, it can be broken and you can hurt yourself.

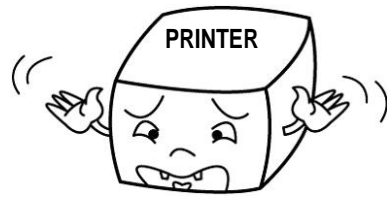
PROHIBITED



Use only approved accessories and do not try to disassemble, repair or remodel it for yourself.

- Call your dealer when you need these services.
- Do not touch the blade of auto cutter.

**DISASSEMBLING
PROHIBITED**



Do not let water or other foreign objects in the printer.

- If this happened, switch off and unplug the printer before calling your dealer.

PROHIBITED



Do not use the printer when it is out of order. This can cause a fire or an electrocution.

- Switch off and unplug the printer before calling your dealer.

TO UNPLUG



■ Caution

Some semiconductor devices are easily damaged by static electricity. You should turn the printer “OFF”, before you connect or remove the cables on the rear side, in order to guard the printer against the static electricity. If the printer is damaged by the static electricity, you should turn the printer “OFF”.

■ Waste Electrical and Electric Equipment (WEEE)



This marking shown on the product or its literature, indicates that it should not be disposed with other household wastes at the end of its working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources. Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling. Business users should contact their supplier and check the terms and conditions of the purchase contract. This product should not be mixed with other commercial wastes for disposal.

■ Label Material

- * Control Label: PC
- * Other Labels: PET

■ Introduction

The Metapace T-3II Roll Printer are designed for use with electronic instruments such as system ECR, POS, banking equipment, computer peripheral equipment, etc.

The main features of the printer are as follows:

1. Print at a max. speed of 250mm/s
2. Low noise thermal printing.
3. Support of USB(OnBoard Type), serial, parallel, Ethernet, Wireless LAN interfaces
4. The data buffer allows the unit to receive print data even during printing.
5. Peripheral units drive circuit enables control of external devices such as cash drawer.
6. Barcode.
7. Different print densities can be selected by DIP switches.

Please be sure to read the instruction in this manual carefully before using your new Metapace T-3II.

※ NOTE

The socket-outlet shall be near the equipment and it shall be easy accessible.

※ All specifications are subjected to change without notice.

We at Metapace maintain ongoing efforts to enhance and upgrade the functions and quality of all our products. In following, product specifications and/or user manual content may be changed without prior notice.

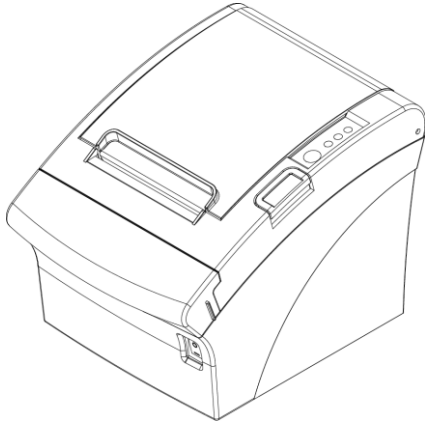
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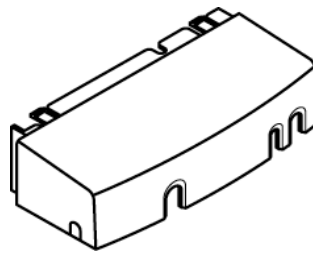
1. Setting Up the Printer

1-1 Unpacking

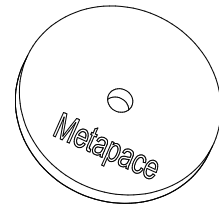
Your printer box should include these items. If any items are damaged or missing, please contact your dealer for assistance.



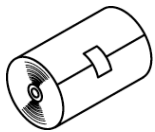
Metapace T-3II



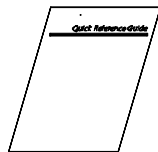
Cover Cable



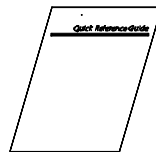
CD



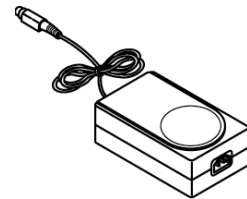
Roll Paper



Quick Start Guide



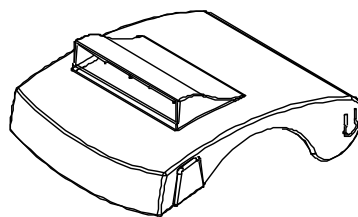
Safety Guide



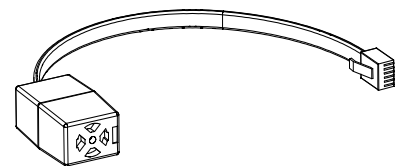
AC Adapter



Power Cord



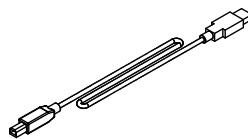
Splash Proof Cover



Buzzer



Cleaning Pen



USB A-B Cable

1-2 Connecting the Cables

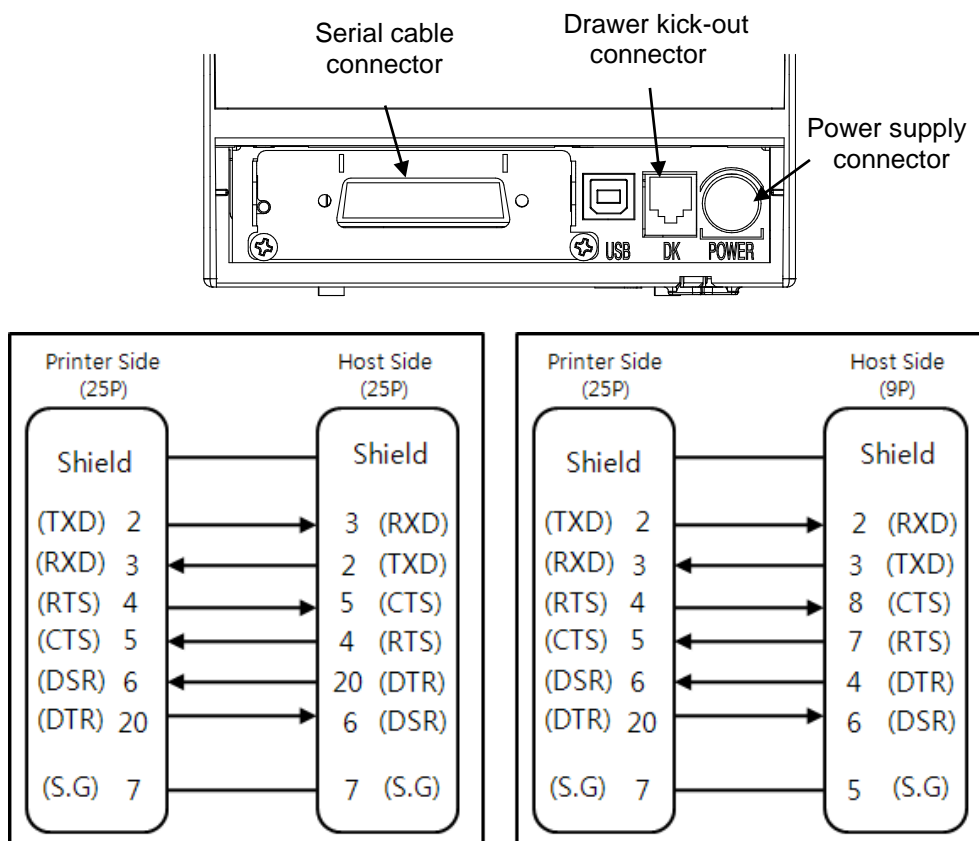
You can connect up the three cables to the printer. They all connect to the connector panel on the back of the printer, which is shown below:

※ NOTE

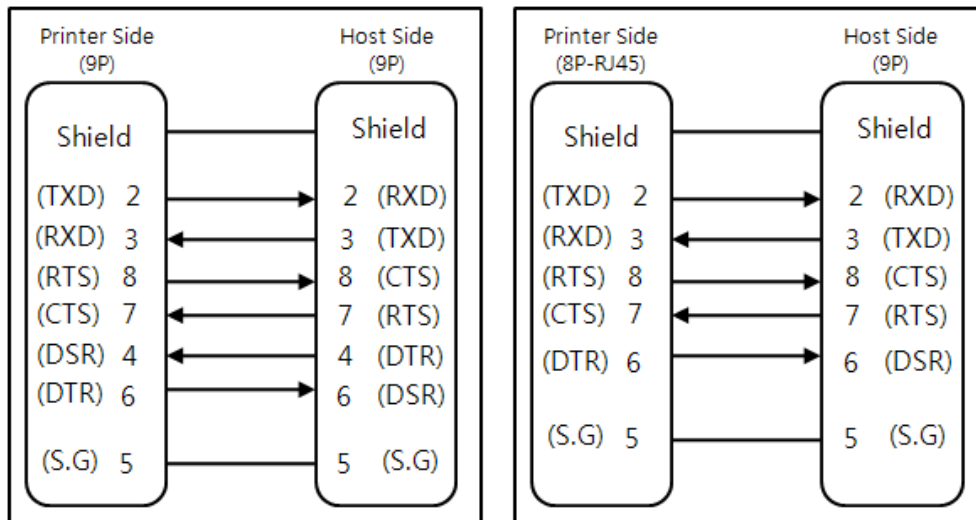
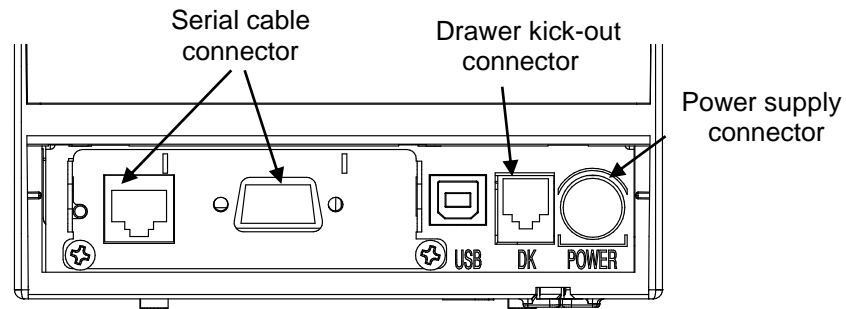
Before connecting any of the cables, make sure that both the printer and the host are turned off.

1-2-1 Serial Interface

1-2-1-1 Single Interface

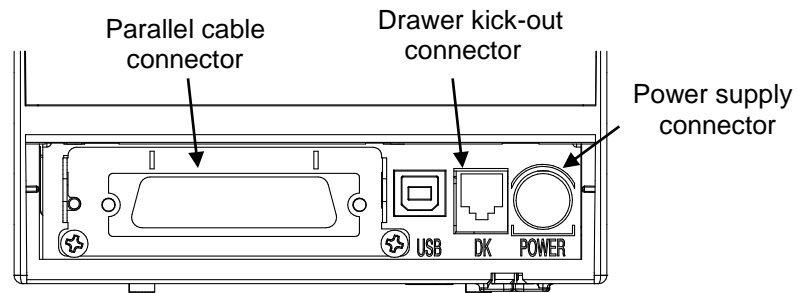


1-2-1-2 Dual Interface



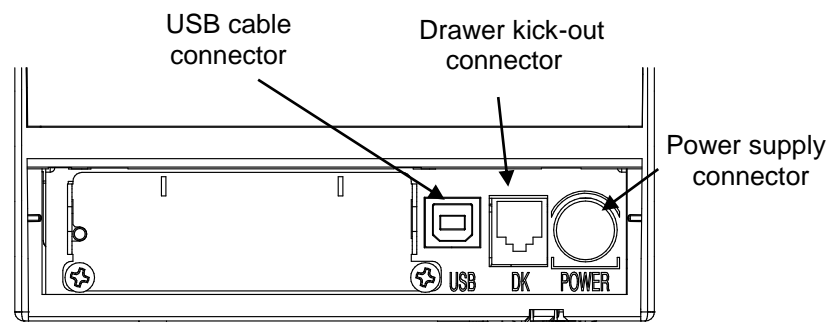
Pin No.	Signal Name	Signal Direction	Function
BODY	Frame GND	-	Frame Ground
2	TXD	Output	Transmit Data
3	RXD	Input	Receive Data
6	DSR	Input	This signal indicates whether the host computer can receive data. (H/W flow control) 1) MARK (Logic1): The host can receive a data. 2) SPACE (Logic0): The host cannot receive a data. 3) The printer transmits a data to the host, after confirming this signal. 4) When XON/XOFF flow control is selected, the printer does not check this signal.
7	Signal GND	-	Signal Ground
20	DTR	Output	This signal indicates whether the printer is busy. (H/W flow control) 1) MARK (Logic1): The printer is busy. 2) SPACE (Logic0): The printer is not busy. 3) The host transmits a data to the printer, after confirming this signal. 4) When XON/XOFF flow control is selected, the host does not check this signal.
Shield	Frame GND	-	Frame Ground

1-2-2 Parallel Interface



Pin No.	Source	Compatibility Mode	Nibble Mode
1	Host	nStrobe	HostClk
2	Host / Printer	Data 0 (LSB)	-
3	Host / Printer	Data 1	-
4	Host / Printer	Data 2	-
5	Host / Printer	Data 3	-
6	Host / Printer	Data 4	-
7	Host / Printer	Data 5	-
8	Host / Printer	Data 6	-
9	Host / Printer	Data 7 (MSB)	-
10	Printer	nAck	PtrClk
11	Printer	Busy	PtrBusy /Data3,7
12	Printer	Perror	AckDataReq/Data2,6
13	Printer	Select	Xflag /Data1,5
14	Host	nAutoFd	HostBusy
15		NC	NC
16		GND	GND
17		FG	FG
18	Printer	Logic-H	Logic-H
19~30		GND	GND
31	Host	nInit	nInit
32	Printer	nFault	nDataAvail /Data0,4
33		GND	ND
34	Printer	DK_Status	ND
35	Printer	+5V	ND
36	Host	nSelectIn	1284-Active

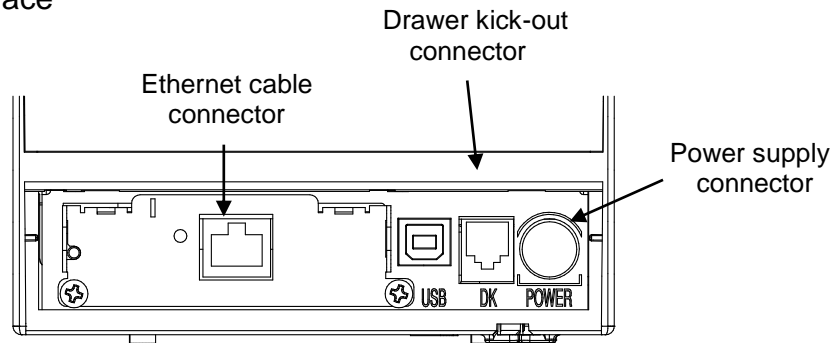
1-2-3 USB (Default Type)



Metapace T-3II

Pin No.	Signal Name	Assignment (Color)	Function
Shell	Shield	Drain Wire	Frame Ground
1	VBUS	Red	Host Power : DC5[V] / 500[mA]
2	D-	White	Differential Data Line
3	D+	Green	Differential Data Line
4	GND	Black	Signal Ground

1-2-4 ETHERNET Interface



Pin No.	Signal name	Assignment(Color)	Function
1	TD+	White Orange	Transmit +
2	TD-	Orange	Transmit -
3	TCT	White Green	
4	NC	Blue	
5	NC	White Blue	
6	RCT	Green	
7	RD+	White Brown	Receive +
8	RD-	Brown	Receive -

1-2-5 Wireless LAN Interface

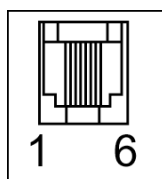
1) Wireless LAN Communication Specifications

Item	Specifications
Frequency	2.412~2.484 GHz
Channel	Channel 1~13
Protocol	802.11b, 802.11g, 802.11n

2) Connecting Wireless LAN

Printer can be connected to terminal devices with wireless LAN communication capability (PDA, PC, smartphone, tablet PC, etc.).

※ Refer to the Network Interface Manual.

1-3 Connecting the Drawer**※ WARNING**

Use a drawer that matches the printer specification. Using an improper drawer may damage the drawer as well as the printer.

※ CAUTION

Do not connect a telephone line to the drawer kick-out connector; otherwise the printer and the telephone line may be damaged.

Plug the drawer cable into the drawer kick-out connector on the back of the printer next to the power supply connector.

Pin No.	Signal name	Direction
1	Frame GND	-
2	Drawer Kick-Out Driver Signal #1	Output
3	Drawer Open / Close Signal	Input
4	+24V	-
5	Drawer Kick-Out Driver Signal #2	Output
6	Signal GND	-

1-4 Setting the Dip Switches**1-4-1 Serial Interface****• DIP Switch 1**

SW	Function	ON	OFF	Default
1-1	Auto Line Feed	Enable	Disable	OFF
1-2	Flow Control	XON/XOFF	DTR/DSR	OFF
1-3	Data Length	7 bits	8 bits	OFF
1-4	Parity Check	Yes	No	OFF
1-5	Parity Selection	EVEN	ODD	OFF
1-6	Baud rate Selection (bps)	Refer to the following Table 1		OFF
1-7				ON
1-8				OFF

• DIP Switch 2

SW	Function	ON	OFF	Default
2-1	Reserved	-	-	OFF
2-2	Reserved	-	-	OFF
2-3	Internal Bell Control	Disabled	Enabled	OFF
2-4	Auto Cutter Selection	Disabled	Enabled	OFF
2-5	Printing Density	Refer to the following Table 2		OFF
2-6				OFF
2-7	Near End Sensor Control	Disabled	Enabled	OFF
2-8	Auto External Buzz	Enabled	Disabled	OFF

1-4-2 Parallel/USB/Ethernet/Wireless LAN Interface**• DIP Switch 1**

SW	Function	ON	OFF	Default
1-1	Auto Line Feed	Enable	Disable	OFF
1-2	Reserved	-	-	OFF
1-3	Reserved	-	-	OFF
1-4	Reserved	-	-	OFF
1-5	Reserved	-	-	OFF
1-6	Reserved	-	-	OFF
1-7	Reserved	-	-	ON
1-8	Reserved	-	-	OFF

• DIP Switch 2

SW	Function	ON	OFF	Default
2-1	Reserved	-	-	OFF
2-2	Reserved	-	-	OFF
2-3	Internal Bell Control	Disabled	Enabled	OFF
2-4	Auto Cutter Selection	Disabled	Enabled	OFF
2-5	Printing Density	Refer to the following Table 2		OFF
2-6				OFF
2-7	Near End Sensor Control	Disabled	Enabled	OFF
2-8	Auto External Buzz	Enabled	Disabled	OFF

• Table 1 – Baud rate (bps) Selection

Transmission Speed	1-6	1-7	1-8	Default
2400	ON	OFF	OFF	9600
4800	ON	OFF	ON	
9600	OFF	ON	OFF	
19200	OFF	OFF	OFF	
38400	OFF	ON	ON	
57600	OFF	OFF	ON	
115200	ON	ON	ON	

• Table 2 – Print Density Selection

Print Density	2-5	2-6	Default
Level 1	OFF	OFF	- Level 1 is default - Level 4 is darkest.
Level 2	ON	OFF	
Level 3	OFF	ON	
Level 4	ON	ON	

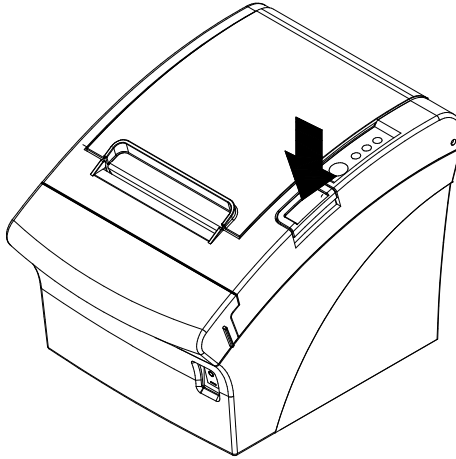
1-5 Installing or Replacing the Paper Roll

※ NOTE

Be sure to use paper rolls that meet the specifications. Do not use paper rolls that have the paper glued to the core because the printer cannot detect the paper end correctly.

1-5-1 Make sure that the printer is not receiving data; otherwise, data may be lost.

1-5-2 Open the paper roll cover by pressing the cover-open button.

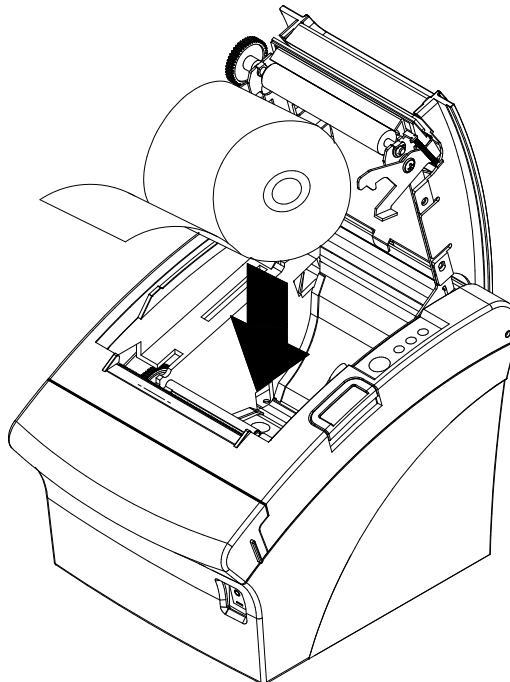


※ NOTE

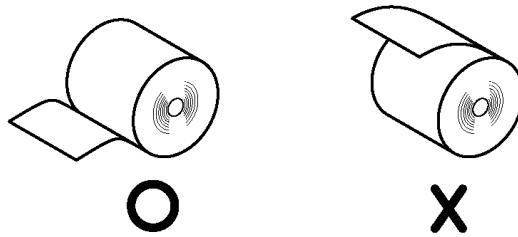
Do not open the print cover while the printer is operating. This may damage the printer.

1-5-3 Remove the used paper roll core if there is one.

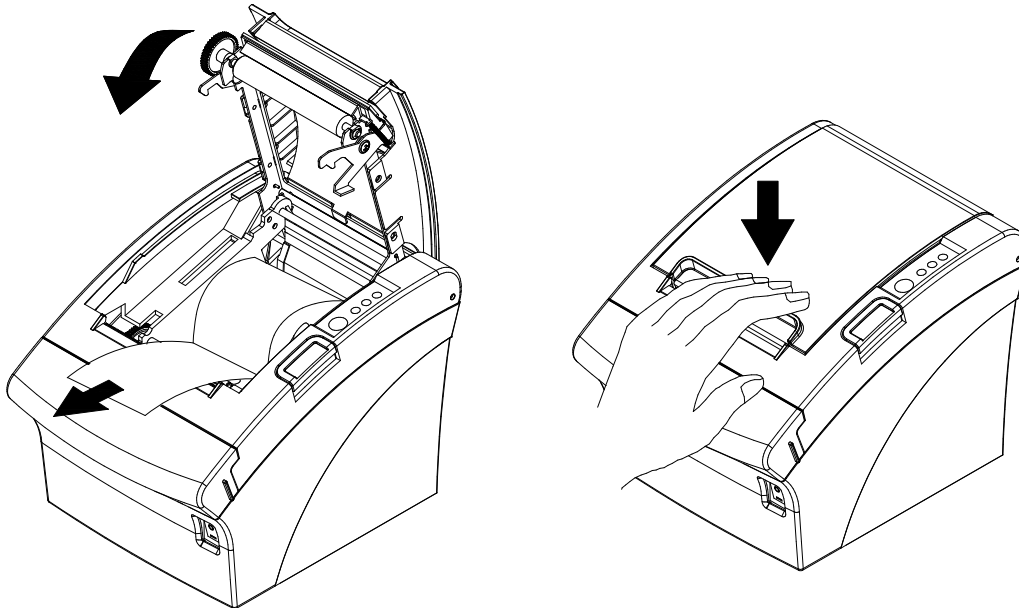
1-5-4 Insert the paper roll as shown.



1-5-5 Be sure to note the correct direction that the paper comes off the roll.



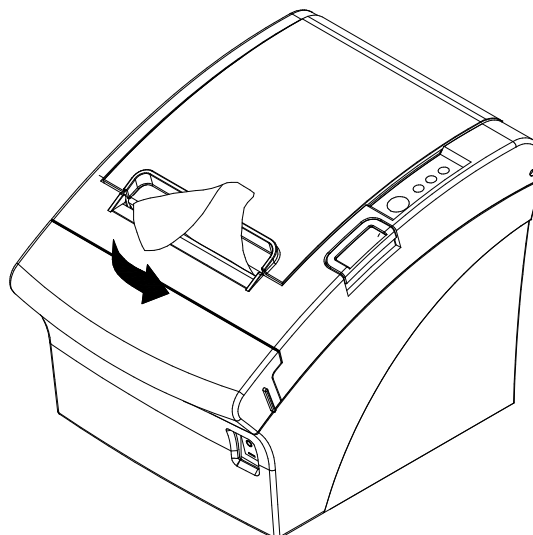
1-5-6 Pull out a small amount of paper, as shown. Then close the cover.



※ NOTE

When closing the cover, press the center of printer cover firmly to prevent paper miss-loading.

1-5-7 Tear off the paper as shown.



1-6 Paper Jam

If the paper jam occurs, the Buzzer will beep. If the cover-open can be opened, open the Cover-open and remove the paper.

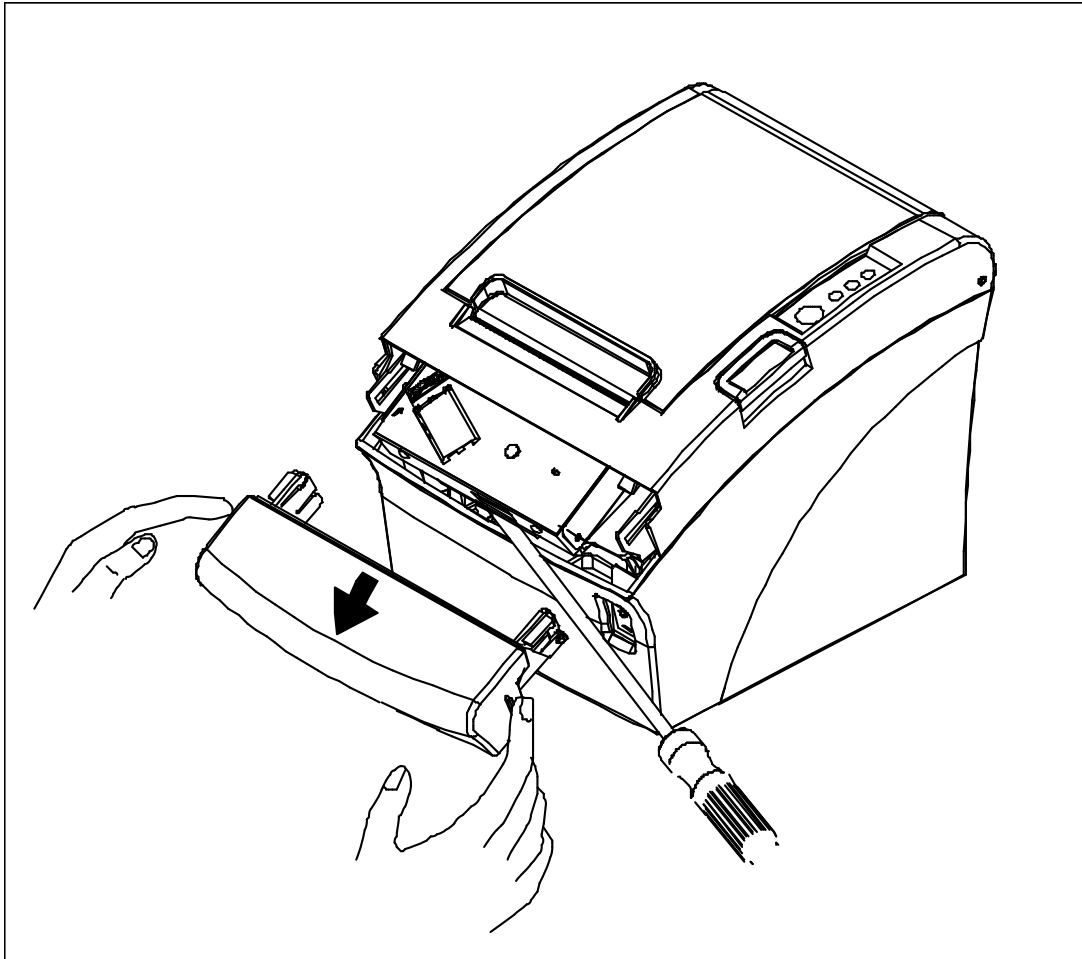
If the Cover-open cannot be opened, Follow the below.

1-6-1 Turn the printer off/on to make the cutter initialized, and then open the cover-open.

1-6-2 In case that the cutter is not initialized, remove the cover-cutter then remove the paper jam with turning the knob to the arrow direction as shown below picture. You may use a cross screwdriver to remove the paper jam.

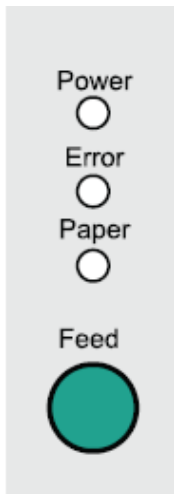
1-6-3 After the cutter placed back, and then press the push button to open the cover.

1-6-4 Assemble the cover-cutter.



1-7 Using the Printer

Control Panel



☐ POWER

When turning on the power, a green LED will be lit.

☐ ERROR

When an error occurs, a red LED will be lit.
(e.g. no paper, cover ajar, etc.)

☐ PAPER

Red LED will be lit when the paper roll is running low. The LED blinks when the printer is in self-test standby mode or macro execution standby mode.

☐ FEED

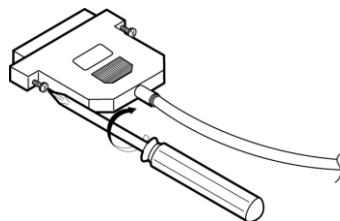
Press the FEED button once to discharge extra paper. Holding down the FEED button will discharge paper continuously until the button is released.

1-8 Connecting the computer

You need an appropriate interface cable.

1-8-1 Plug the cable connector securely into the printer's interface connector.

1-8-2 Tighten the screws on both sides of the cable connector.



1-8-3 Attach the other end of the cable to the computer.

1-9 Connecting the Power Supply

※ CAUTIONS

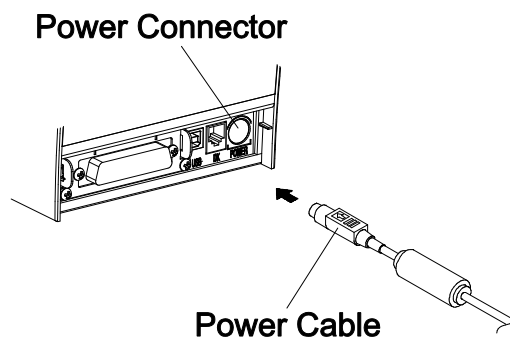
When connecting or disconnecting the power supply from the printer, make sure that the power supply is not plugged into an electrical outlet. Otherwise you may damage the power supply or the printer.

If the power supply's rated voltage and your outlet's voltage do not match, contact your dealer for assistance. Do not plug in the power cord. Otherwise, you may damage the power supply or the printer.

1-9-1 Make sure that the printer's power switch is turned off, and the power supply's power cord is unplugged from the electrical outlet.

1-9-2 Check the label on the power supply to make sure that the voltage required by the power supply matches that of your electrical outlet.

1-9-3 Plug in the power supply's cable as shown below. Notice that the flat side of the plug faces down.



※ NOTE

To remove the DC cable connector, make sure that the power supply's power cord is unplugged; then grasp the connector at the arrow and pull it straight out.

2. Self-Test

The self-test checks whether the printer has any problems. If the printer does not function properly, contact your dealer. The self-test checks the following;

2-1 Make sure paper roll has been installed properly.

2-2 Turn on the power while holding down the FEED button. The self-test begins.

2-3 The self-test prints the current printer status, which provides the control ROM version and the DIP switch setting.

2-4 After printing the current printer status, self-test printing will print the following, and pause (The PAPER LED light blinks).

**SELF-TEST PRINTING.
PLEASE PRESS THE FEED BUTTON.**

2-5 Press the FEED button to continue printing.
The printer prints a pattern using the built-in character set.

2-6 The self-test automatically ends and cuts the paper after printing the following.

***** COMPLETED *****

2-7 The printer is ready to receive data as soon as it completes the self-test.

3. Hexadecimal Dumping

This feature allows experienced users to see exactly what data is coming to the printer. This can be useful in finding software problems. When you turn on the hexadecimal dump function, the printer prints all commands and data in hexadecimal format along with a guide section to help you find specific commands.

To use the hexadecimal dump function, follow these steps.

3-1 After you make sure that the printer is off, open the cover.

3-2 Turn on the printer, while holding down the FEED button.

3-3 Close the cover, and then the printer enters the hexadecimal dump mode.

3-4 Select the hexadecimal printing function in the mode selection menu to move to the hexadecimal printing mode.

3-5 Run any software program that sends data to the printer.

The printer will print all the codes it receives in a two-column format.

The first column contains the hexadecimal codes and the second column gives the ASCII characters that correspond to the codes.

```

1B 21 00 1B 26 02 40 40 40 40    . ! . . & . @ @ @ @
02 0D 1B 44 0A 14 1E 28 28 28    . . . D . . . . ( ( (
00 01 0A 41 0D 42 0A 43 43 43    . . . A . B . C C C

```

- A period (.) is printed for each code that has no ASCII equivalent.

- During the hex dump, all commands except DLE EOT and DLE ENQ are disabled.

3-6 When the printing finishes, turn off the printer.

3-7 Turn on the printer and then the hexadecimal mode is off.

4. Specification

Printing method		Thermal line printing
Dot density		180 dpi (7dots/mm)
Printing width		72 mm
Paper width		79.5±0.5 mm
Characters per line (default)		42 (Font A) 56 (Font B) 56 (Font C)
Printing speed		Max. 250 mm/sec
Receive Buffer Size		4K Bytes
※ NOTE: Printing speed may be slower, depending on the data transmission speed and the combination of control commands.		
Supply voltage	SMPS Input voltage	100~240 VAC
	Frequency	50/60 Hz
	SMPS Output voltage	24 VDC
Environmental Conditions	Temperature	0 ~ 40 °C (Operating) -20 ~ 60 °C (Storage)
	Humidity	10 ~ 80 % RH (Operating) 10 ~ 90 % RH (Storage) ; Except for paper
LIFE	Mechanism Head *)	150 Km
	Auto Cutter	1,800,000 Cut
MCBF	Mechanism *)	70,000,000 lines

*) The specifications were determined based on operation at normal temperature using designated paper on default settings. They are subject to change depending on temperature or printing level.

*) The specifications were tested according to standard reliability. If you want to test the product to determine its life cycle, please contact us for more details and comply with the standard reliability for testing.

*) These values may vary with environment temperature, printing level, etc.

*) The switch is the disconnecting device. Turn off switch from any hazard.

5. Appendix

5-1 Cleaning Printer

Paper dust inside the printer may lower the print quality. In this case clean the printer as follows.

5-1-1 Open the printer cover and remove the paper if exists.

5-1-2 Clean the print head with a cotton swab moistened with alcohol solvent.

5-1-3 Clean the paper sensor and paper roller with a cotton swab and a dry cloth.

5-1-4 Insert a paper roll and close the printer cover.

The remained amount of paper detected by paper near end sensor varies with the diameter of the paper core.

To adjust the remained amount, contact your dealer.

5-2 Using Wall Mount

Please disable the near end paper function by making dip switch 2-7 on when you use the printer in wall mount position where the near end paper function will not work well.